

Job Title: Functional Consultant – SCM / Production / Finance

Education/ Qualification

Bachelor's Degree in Technology plus

D365 Certification

Specific knowledge/ Experience

Experience with D365 productivity tools such as alerts, notifications, workflows, role-centres

Functional knowledge and experience of Production/ Inventory Management, /Finance, SCM Supply Chain Management/ Retail

- **At least 4-5 years of experience with D365**
- **2 full life cycle D365 implementation**
- **Troubleshooting and analysis**

Key Responsibilities Of Functional Consultant

- Participates in every aspect of the implementation from analyzing the customer's business requirements to configuring Microsoft Dynamics ERP (primarily D365 supply chain) application to meet the customer's needs.
- Collaborates with stakeholders throughout the organization to ensure a comprehensive set of requirements, aligned to business objectives, gaining a full understanding of current business processes.
- Provides knowledge of MS D365 and evaluates the customer's business processes against the standard Microsoft D365 functionality.
- Demonstrates experience in the use of the prescribed Microsoft D365 implementation methodology, understands the key activities and deliverables for the internal projects.
- Is responsible for documenting the business requirements which express what actions a solution must take and what outcome is expected.
- Is responsible for configuring Microsoft D365 ERP to achieve the customer's business requirements.
- Facilitates the decision-making process and develops the functional design document that will drive the development process (if modifications/ customizations are required, either to processes or to the Microsoft D365 application)
- Is responsible for conducting acceptance testing.
- Training User resources to successfully use and maintain Microsoft D365 ERP.
- Has industry experience & hands on experience with cliental sites and understands challenges and risks when implementing vertical applications, primarily within **Finance/Production/Dynamics CRM/Human Resources/supply chain,/Retail Management.**